



# Media Bulletin

## **Changi Airport & SingPost roll out Speedpost@Changi service trial for hand-carried items disallowed on board flights**

**SINGAPORE, 10 June 2010** – Changi Airport Group (CAG) and Singapore Post (SingPost) have launched a two-month Speedpost@Changi service trial in the transit area of Changi Airport Terminal 1. The service provides departing passengers with an option to post their hand-carried items, which are disallowed on board aircraft due to security restrictions or which do not comply with liquids, aerosols and gels (LAGs) guidelines.

The joint service by CAG and SingPost, the first-of-its kind in an Asian airport, gives passengers a solution to 'save' disallowed hand-carried items which they did not check in. These are typically items with sentimental or high commercial value such as perfumes, liquid cosmetics (of more than 100 ml), Swiss knives, grooming kits with scissors/clippers, etc. which would otherwise be confiscated at pre-flight screening checks.

Presently, departing passengers go through pre-flight security screening before they are allowed into the gate holdroom. To ensure the safety of all passengers, a number of items are not allowed on board aircraft such as sharp and blunt objects as well as LAGs of more than 100ml each. Confiscated items are subsequently disposed of.

The two-month trial, conducted at gate holdrooms at Terminal 1's C-Pier, will offer SingPost's Speedpost service to passengers who wish to post prohibited hand-carried items to an address in Singapore or overseas. Dedicated counters have been set up to assist passengers using the service.

Items to be posted have to fit in either of two standard Speedpost envelope sizes and there is a 200 ml limit on liquids. Each envelope comes with a barcode number which facilitates on-line tracking of the package's delivery status<sup>1</sup>. All shipments are subject to SingPost's Speedpost regulations and guidelines.

Deliveries within Singapore are charged a flat fee of S\$10 per package, regardless of size. For overseas addresses, charges vary according to the region of the mailing address and the envelope size. For example, the Speedpost rate is S\$16.50 for a small envelope package for delivery to Malaysia.

During the trial, CAG and SingPost will assess operational issues, passenger feedback and demand for the service before deciding on extending the service to the rest of the airport on a permanent basis.

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### **About Changi Airport Group**

Changi Airport Group was formed on 1 July 2009 as a result of the corporatisation of Singapore Changi Airport. As the airport company managing Changi Airport, the world's most awarded airport, Changi Airport Group undertakes key functions focusing on airport operations and management, air hub development, commercial activities and airport emergency services. Through its subsidiary Changi Airports International, the Group invests in and manages foreign airports to spread the success of Changi Airport far and wide.

Changi Airport handled 37.2 million passenger movements in 2009 and registered a monthly record of 3.83 million in December 2009. As at 1 May 2010, Changi serves 86 airlines flying to some 200 cities in about 60 countries and territories worldwide.

### **About Singapore Post Limited**

SingPost, the designated Public Postal Licensee for Singapore, offers reliable and high quality domestic and international postal services as well as end-to-end mail solutions including data printing, letter-shopping, delivery and mailroom management. It is also the leading logistics provider in the domestic market, with global service offerings to more than 220 territories/countries. SingPost has earned the honour of being the only postal company to have won the EMS Cooperative Certification Gold Level Award by the Universal Postal Union (UPU) for its Speedpost Worldwide service for nine consecutive years since 2001. As the owner of one of the largest retail distribution networks through its tri-channel platform of post offices, Self-service Automated Machines, (SAM) and vPOST, its internet portal, SingPost provides convenience to its customers for a wide range of products and services, including agency, postal and financial services. SingPost's regional footprint spans 10 countries/ territories in Asia Pacific where it offers cross-border mail services. For more information, log on to: [www.singpost.com](http://www.singpost.com).

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<sup>1</sup> Not available for addresses in some overseas markets.